

Hungarian Jewish Museum & Archives

You can visit the museum with a valid ticket - purchased at the ticket office or online.

Any complaints about the ticket should be addressed to the Tourism Department of the Federation of Hungarian Jewish Communities (MAZSIHISZ).

The museum is closed during Jewish holidays and events. For opening hours, please visit the museum's website.

There is a security control system operating at the main entrance. Please, cooperate with security personnel.

The museum does not have a cloakroom, so please do not bring large bags or suitcases. Please place umbrellas in the bins provided at the entrance.

Everyone can visit the museum at their own risk.

Children under the age of 14 may visit the museum under the supervision of a parent or adult companion.

For reasons of personal and artifact safety, young children under two years of age may be brought to the museum only in a stroller or a front strapped carrier. Pushchairs may only be pushed and may not be carried folded in the hand. For safety reasons, infants may not be carried on the neck or back.

It is the responsibility of the parent or guardian to ensure that the child protects the integrity of the artefacts and uses the exhibition space and its furnishings as intended.

For safety and protection reasons, it is forbidden to touch the exhibited works of art and display cases. The exhibition space and its furnishings must be used as intended. A security camera system is in place throughout the museum to protect exhibits and ensure the safety of visitors.

An elevator is available between the floors of the museum. The museum's exhibition spaces are wheelchair-accessible. If you need help getting around, please contact our staff. A bathroom for disabled people only is located on the first floor of the museum.

You can access the free Wifi network in the museum, network ID: 'Museum'.

If you would like to use an audioguide to visit the exhibition, please download the museum's free mobile app, 'Milev', from the Google Play or Apple Store. If you encounter any difficulties downloading, please ask our colleagues for help!

If you need more information about the exhibition or the exhibited items, please ask our colleagues!

The museum also offers personal guided tours in English, German, French and Hebrew.

Hungarian Jewish Museum & Archives, 1077 Budapest, Dohány utca 2., Tel.: (36-1) 3421-335
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Photography and video filming in the museum is for personal use only. Photos and videos can be shared on personal Facebook, Twitter, Instagram or Tripadvisor pages, please tag them with #jewishmuseumbudapest.

Any reproduction, distribution, public communication or any other commercial use of photographs, images or audio recordings other than for personal use requires the prior consent of the museum.

The use of flash, tripods and selfie-sticks is not permitted on the museum premises.

Eating, drinking and smoking are prohibited in the museum and the surrounding areas. Food and drink are only allowed in the cafeteria.

The museum is not responsible for lost valuables. In case of lost or found valuables, please contact the Security Service.

Please leave the exhibition halls at least ten minutes before closing time.

This policy is binding on all visitors. Any damage resulting from non-compliance with the rules will be the responsibility of the person who violated them or is responsible for such damage.

We ask for the cooperation of our visitors to comply with the rules.

Thank you:

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